



# DC WATER'S ANNUAL CRITICAL CUSTOMER BRIEFING AND EMERGENCY PREPAREDNESS EXERCISE

**What:** Please join us for DC Water's Annual Critical Customer Briefing and Emergency Preparedness Exercise. This U.S. EPA Region 3-sponsored event will consist of an overview of DC Water's response capabilities, incident coordination, and critical customer information sharing, as well as an opportunity to discuss notifications and response efforts using a hypothetical scenario. More information about the critical customer program is available at <https://www.dewater.com/criticalcustomer>.

The goal of this event is to bring together DC Water, their critical customers (e.g., hospitals, military bases, government facilities, multifamily dwellings, transportation, schools) and district agencies to discuss roles and responsibilities during a water or wastewater service emergency. This event will provide an opportunity to discuss response plans and identify gaps and shortcomings before an incident occurs.

**When:** Tuesday, June 14, 2022

**Time:** 9:00 A.M. to 3:00 P.M.

**Where:** Virtual Workshop through Zoom

**Registration:** Please register for the event at: <https://bit.ly/CriticalCustomer>



**Questions:** Please contact DC Water Office of Emergency Management at [DCWater.OEM@dewater.com](mailto:DCWater.OEM@dewater.com) for any questions related to the DC Water Critical Customer Program and Quinn McWatters, Horsley Witten Group Planner, at [gmcwatters@horsleywitten.com](mailto:gmcwatters@horsleywitten.com) for questions about the event.

