



WELCOME!

DC Water 2018 Town Hall Meetings

Interim CEO and General Manager
Henderson J. Brown, IV

Served as General Counsel – twice
Native Washingtonian

dc  **a little history**

District of Columbia Water and Sewer Authority
(DC Water) was created in **1996**, as an
independent authority of the District Government.

Washington's NFL franchise
played its last home game at RFK
Stadium in 1996. RFK had been
home to the team since 1961.





**Governed by a
22-member Board
of Directors with
representatives
from the District,
Montgomery,
Prince George's
and Fairfax Counties.**



dc 
not for profit



dc 
ratepayer funded



who we are



We are a diverse group of people who have come together as one team to improve the environment, protect the public health and safety, and deliver exceptional service to our local and regional customers.

dc 

**what do
we do?**

**Distribute drinking water to
700,000 residents and
21 million visitors in DC**





Collect used water in the District and suburbs and treat it at **Blue Plains**, the largest advanced wastewater treatment plant in the world.



**Blue
Plains**



**Maintain 1,350 miles of
water pipes and
1,900 miles of sewer pipes**

dc  **drinking water quality**

Water comes from the Potomac River



and is treated by the Army Corps of Engineers at the Washington Aqueduct.

Water is **lead free** when it leaves the plant and is distributed across the city. However, water that comes out of your faucet, can have lead in it.

Sources of lead include old lead service pipes, lead solder or brass faucets and other fixtures that can contain lead.



Overall lead levels are historically
low in DC, at about **4 ppb**



But every home is different, and we
need to work together to remove all
sources of lead.

For more information, please visit
dcwater.com/lead



jobs

- DC Water Works
- Apprenticeship Program
- New compensation agreement with all 5 unions

technology

- 90,000 new meters across the District
- New website, customer portal and information system

sustainability

- Generate 10 megawatts per day of clean power at Blue Plains
- Produce exceptional soil conditioner called Bloom we can market and sell, and save money on hauling costs



Account Number: XXXXX-X
 Service Address: 100 SAMPLE AVE NW
 Square/Suffix/Lot: 1274/0932/0173
 Impervious Sq Ft: 1000

Questions/Preguntas: (202) 354-3600
 Emergencies/Emergencia: (202) 612-3400
 Visit Us Online: dcwater.com



Meter Number	Meter Size	Prior Read Date	Current Read Date	Number of Days	Prior Read	Current Read	Usage (CCF)	Usage (Gallons)	Read Type
16125071	5/8"	7/7/17	8/6/17	30	53	60	7	5,236	ACT

BILL SUMMARY

Bill Date
 Previous Balance
 Payments as of 8/7/17
 Outstanding Amount Due
 Current Charges
 Other Charges and Credits
Total Amount Due by 9/6/17

CURRENT CHARGES - RESIDENTIAL

Meter Fee 5/8" \$3.86
 Water System Replacement Fee 5/8" \$6.30
 Water Services 4 CCF X \$3.39 \$13.56
 Water Services 3 CCF X \$4.26 \$12.78
 Sewer Services 7 CCF X \$6.00 \$42.00
 Clean Rivers IAC 1 ERU X \$25.18 \$25.18

DC GOVERNMENT FEES

DC Government PILOT Fee 7 CCF X \$0.49 \$3.43
 DC Government ROW Fee 7 CCF X \$0.18 \$1.26
 DC Government Stormwater Fee 1 ERU X \$2.67 \$2.67
 SPLASH Contribution \$0.96

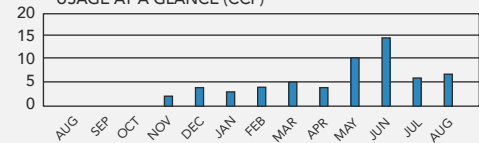
Total Current Charges \$112.00
TOTAL CURRENT BILL \$112.00

IMPORTANT MESSAGES

For paperless billing, you can receive and pay your bill online. Visit [dcwater.com](#) for more information.

**understanding
your bill**

USAGE AT A GLANCE (CCF)



Please return the portion below with your payment to ensure proper credit to your account.



Make a SPLASH to help those in need pay their water bill

R-Up R-Up + \$1 R-Up + \$5 R-Up + \$___ \$___

ROUND UP (R-Up)
 Round your bill up to the next dollar or more*
 (Starts on next bill, recurring monthly)

ONE-TIME
 (Include with payment)

Account Number 27521-4
Total Amount Due: 9/6/17 \$112.00 CR
 Amount Due After: 9/11/17 \$123.20
Amount Enclosed \$ _____
 Please allow time for your payment to reach us.

000001 000000001



DOE, JANE
 100 SAMPLE AVE NW
 WASHINGTON DC 20001



Remit payment to:

DC Water
 Customer Service Department
 P.O. Box 97200
 Washington, D.C. 20090

water and sewer charges

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lifeline rate



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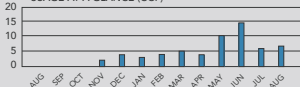
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 ROUND-UP (R-Up)
 Round your bill up to the next dollar or more*
(Starts on next bill, recurring monthly)

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Total Amount Due: 9/6/17

\$112.00 CR

Amount Due After: 9/11/17

\$123.20

Amount Enclosed \$

Please allow time for your payment to reach us.

Remit payment to:

- usage
One CCF (or 100 cubic feet)
= 748 gallons

- lifeline rate
Pay lower rate for first 4 CCFs

49% or more customers
use 4 CCFs or less

water and sewer charges

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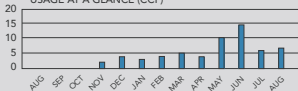
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TOTAL CURRENT BILL \$112.00

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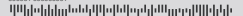
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Please allow time for your payment to reach us.

Remit payment to:

000001 00000001



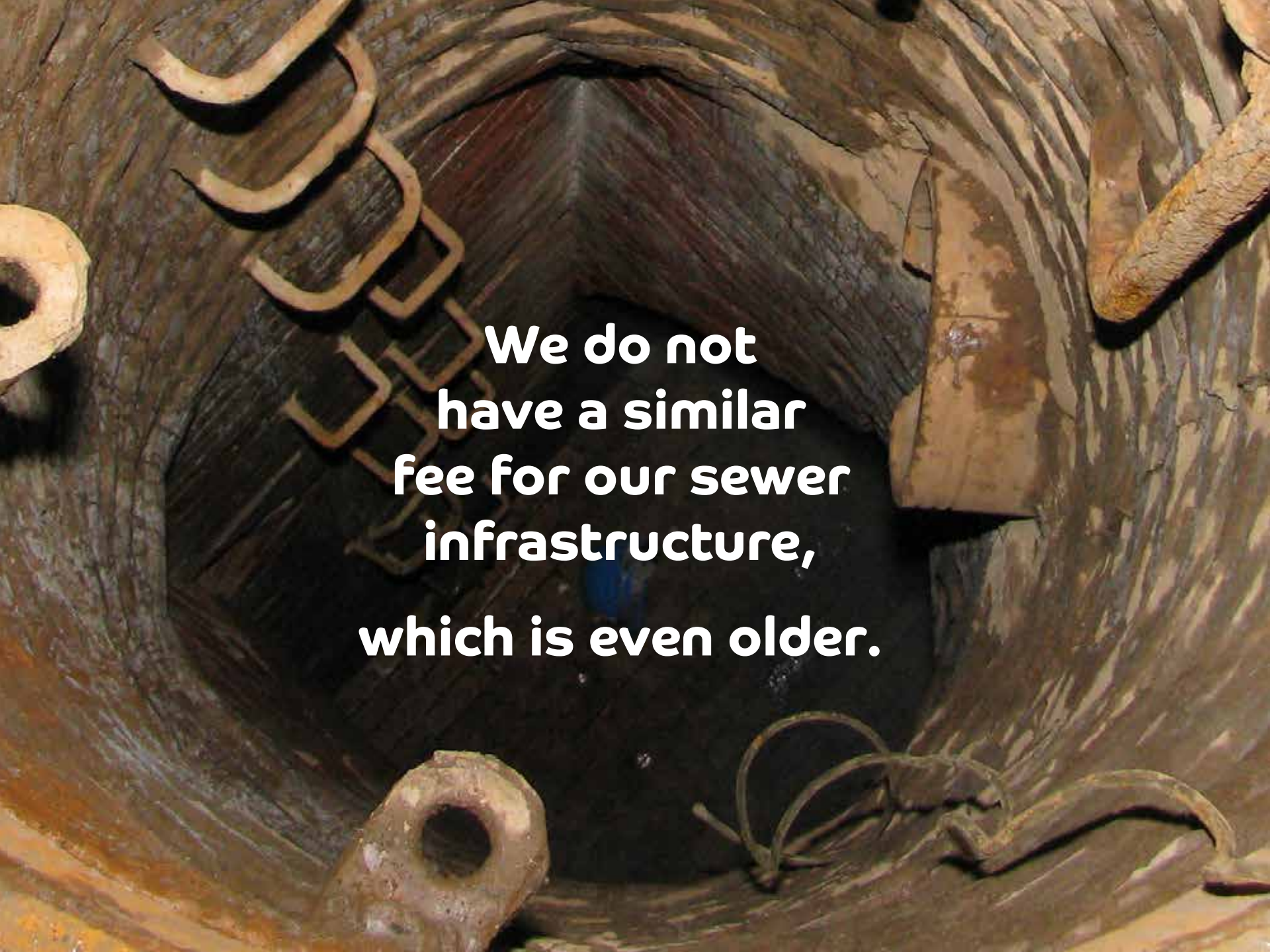
• water system replacement fee

\$6.30 for most residential customers, funds upgrades to our water infrastructure, including pipes, valves and pumps.

MacArthur Blvd. water main break on a 1860 pipe



The system is old

A photograph of an old, circular sewer tunnel. The interior walls are made of dark, weathered bricks. A metal grate is visible on the floor, and there are some pipes and a small opening on the left side. The lighting is dim, highlighting the texture of the brick and the metal.

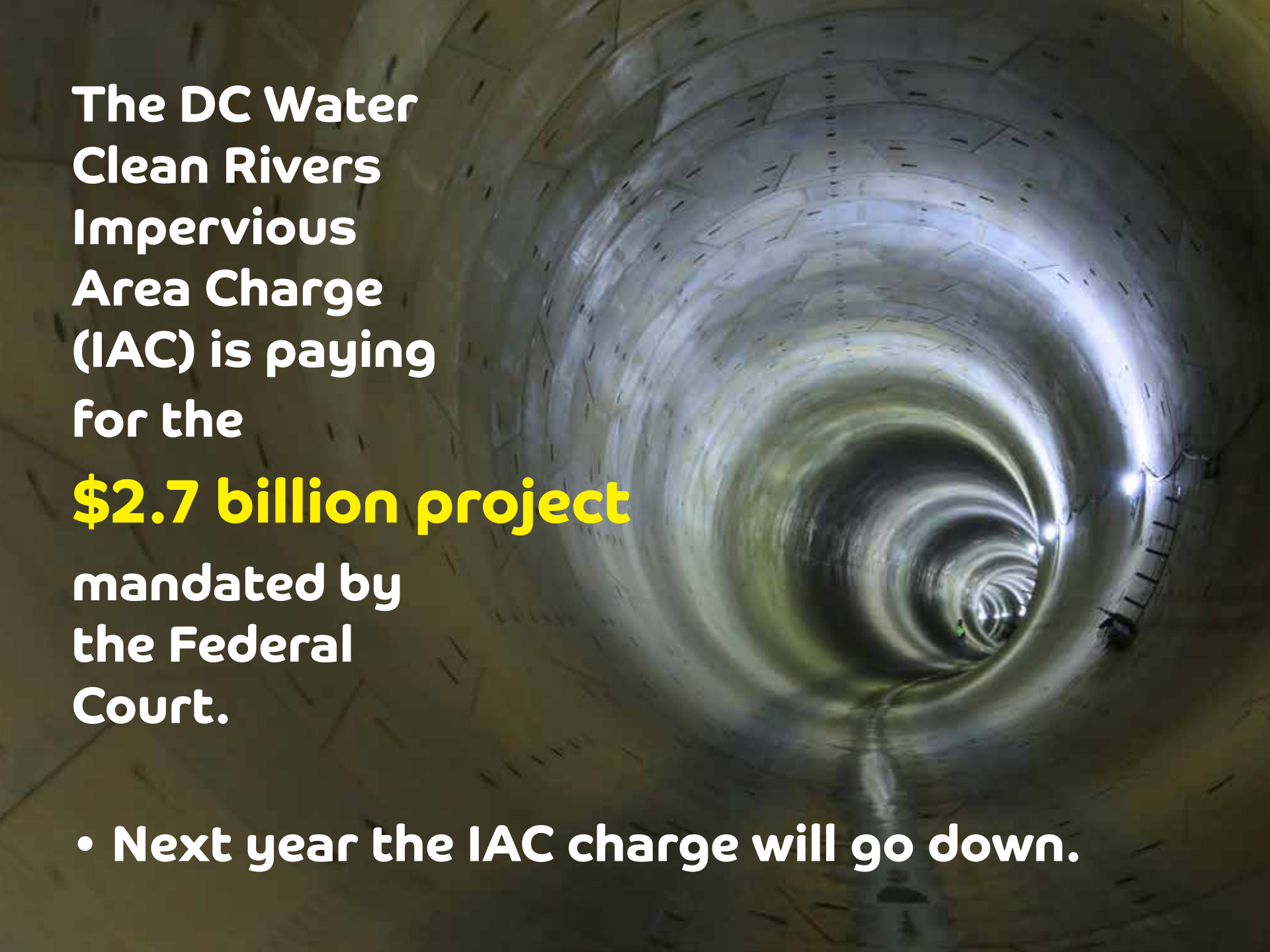
**We do not
have a similar
fee for our sewer
infrastructure,
which is even older.**



DC Water Clean Rivers Impervious Area Charge (IAC)

Based on the amount of impervious area – rooftops, paved driveways, parking lots, patios – on a property.





The DC Water
Clean Rivers
Impervious
Area Charge
(IAC) is paying
for the

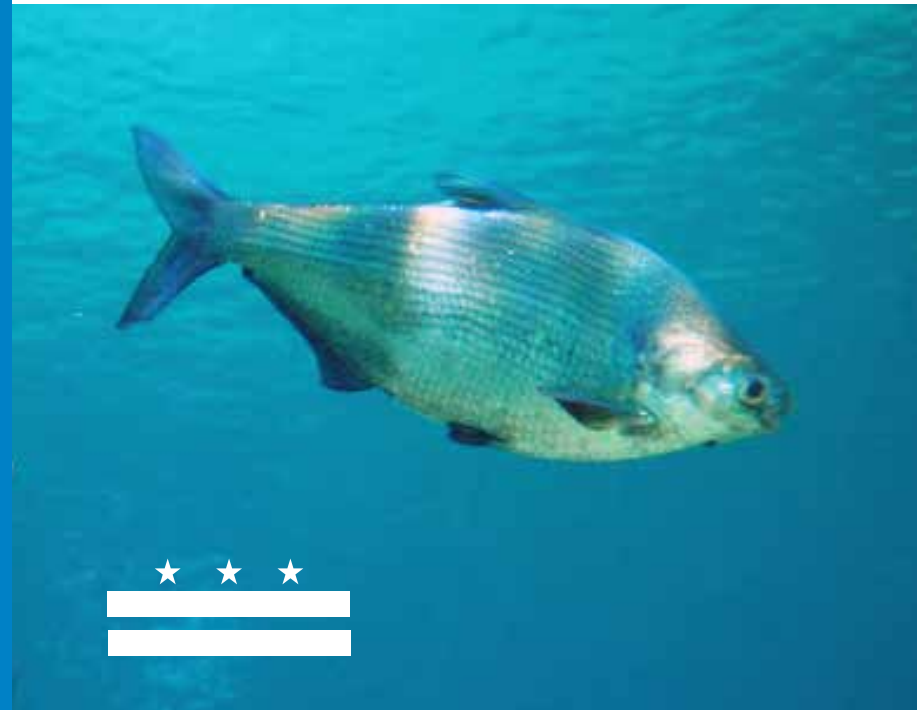
\$2.7 billion project

mandated by
the Federal
Court.

- Next year the IAC charge will go down.

DC Water completed the first phase of the DC Water Clean Rivers Project in March, on time and under budget.

A seven-mile tunnel from RFK stadium to Blue Plains will deliver a cleaner Anacostia River.



American Shad
Official Fish of the District of Columbia

FY 2019 • Where Does Your Money Go?

How does DC Water spend each \$1.00 received from the average residential customer?

Operations & Maintenance
\$0.31



Water \$0.09
Sewer \$0.22

Capital Investments
\$0.62



Clean Rivers \$0.21
Water Projects \$0.10
Blue Plains Projects \$0.16
Sanitary Sewer Projects \$0.07
Other Capital Projects \$0.08

DC Pass Through Fees
\$0.07



PILOT \$0.03
ROW \$0.01
Storm-water \$0.03

multi year rates fy 2019 fy 2020

per 1 Ccf (748 gallons)

Current
(FY 2018)

Proposed
(FY 2019)

Proposed
(FY 2020)

Water Rate

Residential (0-4Ccf **Lifeline Rate**)

\$3.39

\$2.91

\$3.06

Residential (greater than 4Ccf)

\$4.26

\$3.90

\$4.10

Multi-Family

\$3.80

\$3.37

\$3.54

Non-Residential

\$4.40

\$4.05

\$4.25

Sewer Rate

Residential, Multi-Family, Non-Residential

\$6.00

\$7.75

\$8.14

PILOT Fee (Payment-in-Lieu of Taxes)

Residential, Multi-Family, Non-Residential

\$0.49

\$0.50

\$0.51

Right-of-Way Fee (ROW)

Residential, Multi-Family, Non-Residential

\$0.18

\$0.18

\$0.19

multi year rates fy 2019 fy 2020

per ERU (Equivalent Residential Unit) Current (FY 2018) Proposed (FY 2019) Proposed (FY 2020)

dc  **Clean Rivers Impervious Area Charge (IAC)**

Residential, Multi-Family, Non-Residential \$25.18 \$23.00 \$25.58

 **Stormwater Fee**

Residential, Multi-Family, Non-Residential \$2.67 \$2.67 \$2.67

by meter size

dc  **Customer Metering Fee**

Residential (based on 5/8" meter) \$3.86 \$3.86 \$3.86

Multi-Family, Non-Residential varies by meter size



dc  **Water System Replacement Fee**

Residential (based on 5/8" meter) \$6.30 \$6.30 \$6.30

Multi-Family, Non-Residential varies by meter size

proposed average monthly residential water and sewer bill

(based on 6.20 Ccf consumption or 4,638 gallons)

	Current (FY 2018)	Proposed (FY 2019)	Proposed (FY 2020)	
 DC Water Rates, Fees and Charges	Water / Sewer Retail Rates	\$60.13	\$68.27	\$71.73
	Clean Rivers IAC	\$25.18	\$23.00	\$25.58
	Customer Metering Fee	\$3.86	\$3.86	\$3.86
	Water System Replacement Fee	\$6.30	\$6.30	\$6.30
	DC Water Subtotal	\$95.47	\$101.43	\$107.47
 District of Columbia Charges	PILOT	\$3.04	\$3.10	\$3.16
	Right-of-Way Fee	\$1.12	\$1.12	\$1.18
	Stormwater Fee	\$2.67	\$2.67	\$2.67
	District Subtotal	\$6.83	\$6.89	\$7.01
	Total Bill	\$102.30	\$108.32	\$114.48
Total Bill Percent Increase	6.2%	5.9%	5.7%	

Or, by taking full advantage of the **Lifeline Rate** and reducing consumption to 4 Ccfs, this Total Bill would decrease by approximately **25%**

customer assistance program

(cap)

**Discounts first 4 CcF of water and sewer, PILOT
and ROW for eligible customers**

Full discount on water system replacement fee

50 percent discount on Clean Rivers IAC

**Since 2001, helped an average of 4,557 customers
a year with discounts totaling \$11,803,946**



proposed average monthly residential water and sewer bill

(based on 6.20 Ccf consumption or 4,638 gallons)

customer assistance program

	Current (FY 2018)	Proposed (FY 2019)	Proposed (FY 2020)
Less: CAP Discount (4 Ccf per month)	(\$40.24)	(\$45.36)	(\$47.60)
Water System Replacement Fee (WSRF)	(\$6.30)	(\$6.30)	(\$6.30)
Clean Rivers (IAC)	(\$12.59)	(\$11.50)	(\$12.79)
Total Amount Appearing on Bill	\$43.17	\$45.16	\$47.79
Increase / Decrease over prior year	\$2.60	\$1.99	\$2.63
CAP Discount Percent of Total	-57.8%	-58.3%	-58.3%



SPLASH

Serving People by Lending a Supporting Hand (SPLASH)

- Established in 2001 to help families in financial distress pay their DC Water bill rather than lose service.
- Administered by the Greater Washington Urban League, using funds collected from customers and DC Water employees.
- SPLASH donations have resulted in \$1,261,526 in assistance to needy families.

RiverSmart Rewards and IAC Incentive Program



If you make improvements to reduce stormwater runoff... RiverSmart Rewards Program offers a discount on the DOEE Stormwater Fee.

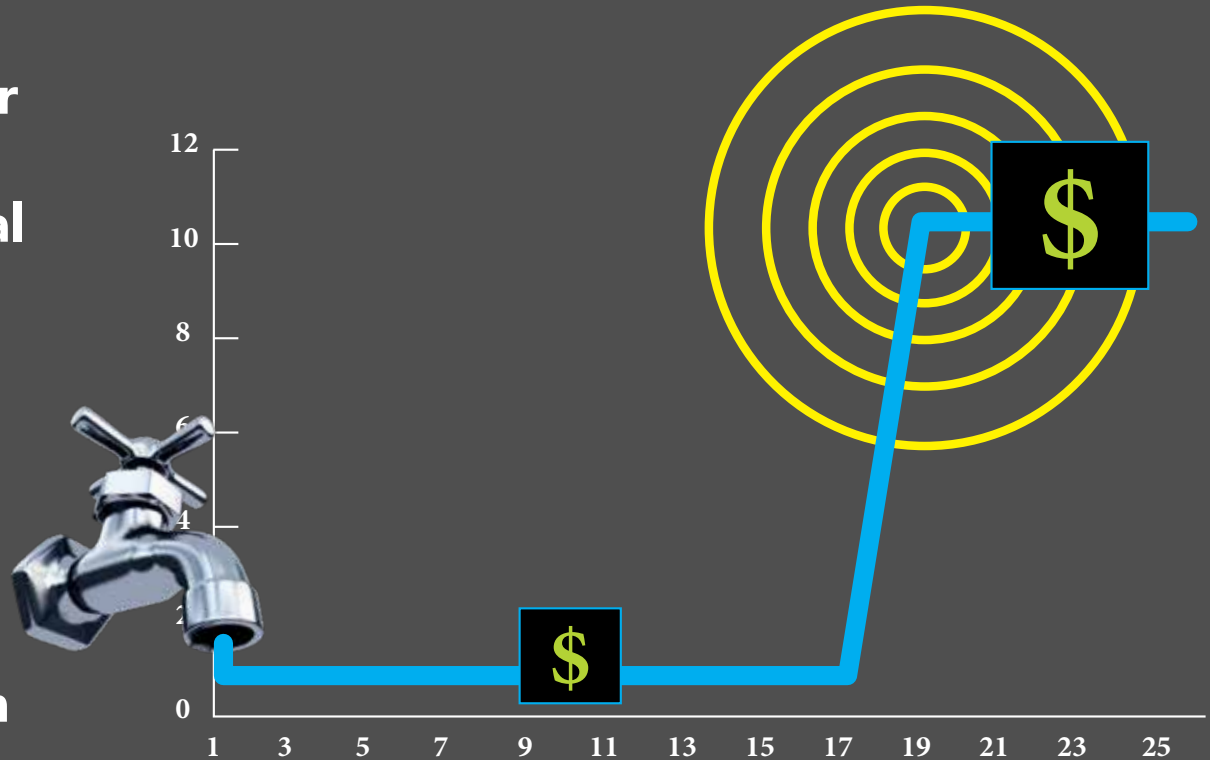
Clean Rivers IAC Incentive Program offers a Discount on the DC Water impervious Area Charge (IAC).

DOEE manages both programs. You can apply for both discounts online at doee.dc.gov/riversmartrewards

High Usage Notification Alerts (HUNA)

Automatically notifies you if your water usage is higher than normal for 4 consecutive days.

Spike in water usage could indicate a plumbing problem such as a leaking toilet.



Register at: mydcwater.com

Or request alerts by telephone. Call 202-354-3600.



public hearing

Contact DC Water with your comments:

Wednesday, May 9, 2018 at 6:30 pm

**Metropolitan Washington Council of Governments
777 North Capitol Street, NE**

E-mail: Lmanley@dcwater.com

Fax: (202) 787-2795

Mail to: Board Secretary
5000 Overlook Avenue, SW
Washington, DC 20032