



DISTRICT OF COLUMBIA WATER AND SEWER AUTHORITY | 5000 OVERLOOK AVENUE, SW | WASHINGTON, DC 20032

Helpful links:

- DC Water Lead Map: <https://www.dewater.com/leadmap>
- Program overview, forms, documents: dewater.com/LPRAP
- Program guidelines for LPRAP Approved Contractors: dewater.com/LPRAP-guidelines
- DOEE application: doee.dc.gov/service/leadlinereplacement
 - For help with the application email leadline.replacement@dc.gov or call 311.

Required Documents for Contractors: Cost Proposal Form, DC Water DDOT Public Space Permit Agent Agreement, Payment Request Form, photo documentation, Final Inspection Form, Tap Card

LPRAP Process Overview

Application

1. Homeowner identifies property as containing partial lead service line on the [DC Water Lead Map](#), i.e. Non-lead, Lead.
2. Homeowner applies to participate in the Lead Pipe Replacement Assistance Program on the [DOEE website](#).
3. DOEE reviews the homeowner's income, assigns an assistance level, and directs the homeowner to select a contractor from the Approved Contractor List.
4. Homeowner selects a contractor from the Approved Contractor List.
5. Selected Contractor submits the Cost Proposal Form and photo documentation to DC Water at leadwork@dewater.com.
6. DC Water reviews the Cost Proposal and notifies DOEE of the reasonableness of cost.
7. DOEE notifies the homeowner and Selected Contractor of approval through the Benefit Confirmation Letter.

Prior to Work

8. Contractor schedules the work with the homeowner. Work must be completed within **90 days** of the Benefit Confirmation Letter; else the homeowner may have to reapply.
9. Contractor applies for the necessary permits to perform the work, including but not limited to the DCRA permit, DDOT Public Space Occupancy Permit, and DDOT Construction Permit. The Contractor may request DC Water assistance with the DDOT Permit application by submitting a [Public Space Permit Agent Agreement](#) for the given address.
10. Contractor notifies DC Water, Miss Utility, DCRA, and DDOT **48 hours in advance** of scheduled work. Contact DC Water at leadwork@dewater.com or call (202) 787-2708.

Completion and Inspection of Work

11. Contractor meets with the DC Water Inspector prior to excavation. Contractor and DC Water inspector discuss the scope of work and construction methodology.
12. Contractor replaces the lead service line and DCRA or an authorized third-party inspector inspects and approves the work.
13. Contractor flushes the service line at the outside hose bib and inside faucets according to the [DC Water Flushing and Filter Guidance](#) immediately after work.
14. Homeowner filters water used for drinking and cooking for 30 days and flushes according to the [DC Water Flushing and Filter Guidance](#). DC Water will provide a free filter via mail.

Payment for Work

15. Contractor submits the Payment Request Form, photo documentation, and tap card to DC Water at leadwork@dcwater.com.
16. If the actual cost of the work is more than the approved quote, the Contractor will provide written justification with supporting documentation to DC Water for review.
** There is no guarantee that the additional amount will be approved if the conditions were not documented in the approved Cost Proposal.
17. DC water will pay the Contractor the approved benefit amount within **30 days** of receiving the Cost Proposal, and DC Water notify the homeowner of payment.
18. Homeowner is responsible for paying the contractor the remaining balance of the cost of work.