



<<Packet Sent Date>>

<<Owner>>
<<OwnerStreetAddress>>
<<OwnerCity Owner Zipcode >>

Subject: Increased Water Pressure Is Coming to Your Neighborhood and Your Home's Internal Plumbing at <<ServiceAddress>> in Washington, DC, Will Require a Pressure Reducing Valve

Dear <<Owner>>:

DC Water is constructing an elevated water storage tower on Saint Elizabeths campus in southeast DC that will increase water pressure in your neighborhood by 22 pounds per square inch (psi). Your home will experience pressure exceeding 80 psi. The District of Columbia Plumbing Code requires all homes with pressures exceeding 80 psi to have a pressure reducing valve (PRV) installed. It is possible that you will experience property damage due to the pressure increase. Installation of a PRV will substantially reduce this risk. Common types of property damage could include damaged water heaters, and leaking pipes and faucets.

DC Water is offering to install a PRV on the plumbing in your home **for free**. **To take advantage of this offer, a signed DC Water Private Property Pressure Reducing Valve Agreement (two copies enclosed) needs to be returned to DC Water.** The Agreement explains in more detail the work required. After you've read the Agreement, please sign and provide one copy back to us and keep the other copy for your files. You can either mail the Agreement in the enclosed envelope, or you can scan it and email it to pzip2ndhigh@dcwater.com by **Monday, May 1, 2017**. By signing the Agreement, you are allowing us to enter your home to install the PRV. You, as the homeowner, or your representative must be present during the installation. After you return the Agreement, we will call you to schedule a PRV installation appointment.

The installation of the PRV and the upcoming pressure increase can temporarily affect your water quality. You may experience:

- Potential lead release from lead sources, including lead service pipes, solder, brass faucets, valves or fittings, and galvanized iron pipes.
- Discolored water from disturbing old water mains and household pipes.

At the time of the PRV installation, DC Water will provide a free water filter pitcher for your use.

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DC Water is currently presenting at area ANC meetings and will be hosting meetings to present more information on both the water storage tower and the PRV installation. For more information on this project, please see the enclosed project information sheet. You can also call us at [\(202\) 787-4065](tel:2027874065) (weekdays, from 8:00 AM to 4:00 PM) or send an email to pzip2ndhigh@dcwater.com. You may also visit our project website at dcwater.com/pzip2ndhigh.

Finally, if you are renting your home, your tenant will be notified of this project in writing. If you are not able to be present for the installation, you can designate a representative to grant DC Water access to your home.

Sincerely,

DISTRICT OF COLUMBIA WATER AND SEWER AUTHORITY

Enclosures:

- Two Private Property Pressure Reducing Valve Agreements
- DC Water-Addressed, Stamped Envelope
- Project Information Sheet
- Appointment Reminder Card